



## **WOMBWAVES Refund Policy**

### Full Rental Fee

- The full rental fee is due at the time of reservation.
- Once payment is received, the pool will be reserved for your estimated due date.

### Cancellation by Client

- More than 30 days before estimated due date: Full refund of rental fee.
- 15–30 days before estimated due date: 50% refund of rental fee.
- Less than 15 days before estimated due date: No refund will be issued.

### No-Use Situations

- If the pool is delivered but not used (e.g., change of birth plan, hospital transfer, fast labor, etc.), no refund will be issued.

### Cancellation by Business

- In the rare case that WOMBWAVES cannot fulfill the rental due to unforeseen circumstances, a full refund will be issued.

### Equipment Issues

- If equipment is found to be defective upon delivery, please notify us immediately.



- We will make every effort to replace defective items promptly. If replacement is not possible and the tub is not able to be utilized for labor/birth, a full refund will be issued.

#### Refund Processing

- Refunds will be processed within 14 business days of cancellation approval.
- Refunds are returned via the original payment method unless otherwise arranged.